



Payment Options

The following is a list of all the payment options that are offered to the Town of Firestone water customers. There will be **no fees** for using any of the listed payment options below. For more information on any of the listed options please contact Town Hall at 303-833-3291.

ACH (Automatic Withdrawal) - This feature deducts customers payments from either a checking or savings account each month on the 20th. Sign-up forms for this are available at town hall or on the town's website at www.ci.firestone.co.us.

Recurring Credit Card Payments – This feature deducts customer's payment from either a Visa or Master Card credit card or a debit card each month on the 20th. Sign-up forms for this are available at town hall or on the town's website at www.ci.firestone.co.us.

Web Payment- This feature allows customers to pay their water payments from the town website at www.ci.firestone.co.us . Customers will need is their Web Id that is printed on their bill each month to create their account that can be used monthly to view and pay their water bill. Payment types accepted are checking accounts, savings accounts and Visa or Master Card payments.

Credit Card Phone Payment- This feature allows customers to call 24 hours a day at 1-877-354-2415 and make a Visa or Master Card payment over the phone on our new automated payment system. Customers will need to enter their Web Id to access account information.

Physical Payment at Town Hall- Currently customers can make payments at Town Hall by check, cash, money order and Visa or Master Card.

Outside Drop Box- This is located on the right side of Town Halls main entrance doors. This can be used 24 hours a day seven days a week. We ask that only checks and money orders are dropped in box no cash.

Mailed in Payments- Check or Money Orders can be mailed into the Town of Firestone at P.O. Box 70 Firestone, CO 80520. Please do not mail cash in.

Also the town offers **Email Billing**. This feature allows customers to receive their monthly bill electronically vs. in the mail. Forms for this service are available on the town's website at www.ci.firestone.co.us .

